



ET9500 BEMS Interface Box Configuration Guide

APPLICABILITY & EFFECTIVITY

Explains how to install and configure ET9500 BEMS Interface Box. The instructions are effective for the above as of August, 2015 Thank you for purchasing the ET9500.

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WARNING Risk of Fire or Electric Shock

Disconnect power at the circuit breaker(s) or disconnect switch(es) before installing or servicing.
Installation and/or wiring must be in accordance with national and local electrical code requirements.

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INTRODUCTION

1.1 ET9500

ET9500 is an external, high performance multi-protocol interface box that is preconfigured to automatically communicate between Intermatic ET90000 Series Time Switches (hereafter called "device") connected to the ET9500 and automatically configures them for BACnet®1MS/TP, BACnet®/ IP, Metasys®2N2 by JCI, Modbus TCP/IP or Modbus RTU.

It is not necessary to download any configuration files to support the required applications. The ET9500 is pre-loaded with tested Profiles/Configurations for the supported devices. *NOTE: Network connection required.*





1.2 DEVICES SUPPORTED

- The ET9500 supports 1,2,4,8,12 and 16 circuit ET90000's.
- The total number of devices attached to one ET9500 cannot be more than 40 devices.
- See Figure 2 for Profile Name that correlates to the ET90000 installed.

Intermatic Part Number	# of Circuits	Profile Name
ET90115	1	ET90115 01 Circuit
ET90215	2	ET90215 02 Circuits
ET90415	4	ET90415 04 Circuits
ET90815	8	ET90815 08 Circuits
ET91215	12	ET91215 12 Circuits
ET91615	16	ET91615 16 Circuits

Figure 2: Devices Supported

2 COMMUNICATION PROTOCOL SETUP

2.1 Collecting ET90000's IP Addresses

- Write down the IP Address for each of the ET90000 devices attached to the ET9500. These addresses will be required for configuration in a later step below.
- Note the following:
 - All of the ET90000 devices connected to ET9500 must be on the same IP subnet.
 - o The PC that runs the Web Configurator must be on the same IP subnet. This is the Web Server used to configure the ET9500.

2.2 Selecting the Desired Field Protocol

- ET9500 uses the "S" bank of DIP switches (S0 S3) to select the Field Protocol.
- The default configuration is BACnet/IP (S0-S3 are off).
- If you have a different Protocol remove the white label (A0-7, B0-3, S0-3) to access DIP switches.

NOTE: When setting DIP Switches, please ensure that power to the board is OFF.

- See **Figure 3** for the switch settings to select BACnet MS/TP, BACnet/IP, Modbus TCP/ IP, Modbus RTU or Metasys N2.
- Set the DIP switches to the positions that match the Protocol required.







S Bank DIP Switch Location

	S Bank DIP Switches				
Field Protocol	S 0	S1	S2	S 3	
BACnet/IP	Off	Off	Off	Off	
BACnet MS/TP	On	Off	Off	Off	
Modbus TCP/IP	Off	On	Off	Off	
Modbus RTU	On	On	Off	Off	
Metasys N2	Off	Off	On	Off	

Figure 3: Switch Configuration for Field Protocol

2.3 Setting the Baud Rate (ONLY USED for BACnet MS/TP and Modbus RTU)

- ET9500 uses the "B" bank of DIP switches (B0 B3) to set the baud rate of the ET9500 to match the baud rate required by the BEMS for BACnet MS/TP or Modbus RTU.
- The default configuration is 38400 baud (B0,B1,B3 on and B2 off).
- If you have a different baud rate remove the white label (A0-7, B0-3, S0-3) to access DIP switches.

NOTE: When setting DIP Switches, please ensure that power to the board is OFF.

- See **Figure 4** for the switch settings to select 9600, 19200, 38400, 57600, 76800.
- Set the DIP switches to the positions that match the baud rate required.



Figure 4: Switch Configuration for Baud Rate

2.4 Setting the MAC Address (ONLY USED for BACnet MS/TP)

- ET9500 uses the "A" bank of DIP switches (A0 A7) to assign the MAC Address for the ET9500.
- The default configuration is Address 3 (A0, A1 on and A2-7 off).
- If you need a different address remove the white label (A0-7, B0-3, S0-3) to access DIP switches.

NOTE: When setting DIP Switches, please ensure that power to the board is OFF.

- Note the following:
 - o Only 1 MAC address is set for ET9500 regardless of how many devices are connected to ET9500.
 - Set the MAC address of the ET9500 to a value between 1 to 127 (Master MAC address); this allows the BEMS Front End to find ET9500 via BACnet auto discovery.
 - Note: Never set a BACnet MS/TP MAC Address of the ET9500 to a value from 128 to 255. Addresses from 128 to 255 are Slave Addresses and can not be discovered by BEMS Front Ends that support Auto-Discovery of BACnet MS/ TP devices. This restriction does not apply to the Modbus RTU or Metasys N2.
- See **Figure 5** for the switch settings to select Address. Please refer to Appendix C.1 for the complete range of MAC Addresses and DIP switch settings.



Figure 5: Switch Configuration for MAC Address

3 ET9500 NETWORK WIRE CONNECTIONS

3.1 ET9500 Ethernet Connection to Network (For ET90000 and BEMS that uses Ethernet)

• Connect the ET9500 using a standard CAT5 Ethernet cable via a hub, switch or router to the connector on the bottom of ET9500 (see **Figure 6**).

NOTE:

- The ET90000's MUST be installed and communicating on an Ethernet network.
- All connections need to be on the same subnet. (Section 4.1 & 4.3)



(Bottom View)

Figure 6: Ethernet Connections

3.2 ET9500 RS485 Connection to Network (For BEMS that uses RS485)

- Connect the ET9500 to the RS-485 network wires at the 3-pin RS-485 (Field) connector on the top of ET9500 (see **Figure 7**).
 - o Connect RS-485+ and RS-485 to Field connector.
 - o The RS-485 GND (Pin 3) is not typically connected.

Assignment RS-485 +
RS-485 +
RS-485 -
RS-485 GND
-



Figure 7: Connection from ET9500 to RS-485 Field Network

3

- If the ET9500 is the last device, then the End-Of-Line Termination Switch needs to be enabled (see **Figure 8**).
 - o Remove housing cover
 - Pry top left or top right side outward to release cover latches.
 - o To enable the EOL Termination, turn the EOL switch ON (switch position = left side).
 - o Install housing cover.



Figure 8: RS-485 EOL Switch

4 SETTING UP NETWORK SETTINGS

4.1 Setting PC Network IP for Windows XP

- Connect a standard Cat 5 Ethernet cable (Straight through or Cross-Over) between the PC and ET9500.
- The Default IP Address of ET9500 is 192.168.1.24, Subnet Mask is 255.255.255.0. If the PC and ET9500 are on different IP Networks, assign a static IP Address to the PC on the 192.168.1.xxx network. NOTE: xxx cannot equal 24.

.

	•	Go to 🐉	start > 🔂 Control	Panel > S Network
	•	Right-click on	Local Area Connection	Connections > Properties
	•	Highlight 🗹	Internet Protocol (TCP	/IP) > Properties
	•	Select: Use th	e following IP address	
			────────────────────────────────────	
			<u>I</u> P address:	192.168.1.11
			S <u>u</u> bnet mask:	255 . 255 . 255 . 0
			Default gateway:	
	•	Click OK	twice	
4.2	Se	tting PC Netwo	ork IP for Windows 7	
	•	Go to 👩	> 📴 Control Panel >	Network and Internet
	>	👫 Network an	d Sharing Center > Cha	inge adapter settings
	•	Right-click on	Local Area Connection	> Properties
		Highlight 🗹 🛛	Internet Protocol Version 4	(TCP/IPv4) > Properties
	•	For Windows	XP and Windows 7, sele	ct: Use following IP address
		~	Use the following IP address: —	
			IP address:	192.168.1.11
			S <u>u</u> bnet mask:	255 . 255 . 255 . 0
			Default gateway:	
	•	Click	twice	

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4.3 Setting IP Address for Field Network for BACnet/IP and Modbus TCP/IP

- Open a PC web browser, enter the default IP address of the ET9500 192.168.1.24 into the URL field to connect to the ET9500.
- To set IP Address for Field Network select the "Network Settings" Tab from the toolbar (Figure 9).

Devices BEMS Interfa	Tace Settings Network Settings About	• -^-
N1 IP Address	10.2.7.53	
N1 Netmask	255.255.252.0	
N1 DHCP Client Sta	tate DISABLED -	
N1 DHCP Server Sta	tate DISABLED •	
Default Gateway	y 10.2.4.1	
Domain Name Serve	ver1 8.8.8.8	
Domain Name Serve	ver2 8.8.4.4	
Update Settings F	Reset	

Figure 9: Changing IP Adress

- Modify the IP address (N1 IP Address field) of the ET9500 Ethernet port.
- If necessary, change the Netmask (N1 Netmask field).
- Type in a new Subnet Mask
- If necessary, change the IP Gateway (Default Gateway field)
- Type in a new IP Gateway

Note: If the ET9500 is connected to a router, the IP Gateway of the ET9500 should be set to the IP address of the router that it is connected to.

- Once new IP Address has been entered, click on the newly highlighted button "Update Settings" (Figure 19).
- Reset ET9500
- Remove Power before Unplugging the Ethernet cable from PC and connecting it to the network hub or router
- Record the IP address assigned to the ET9500 for future reference.

4.4 **Setting** up the Device Instance using the Web Configurator

• After setting your PC to be on the same subnet as the ET9500 (Section 4.1), open a web browser on your PC and enter the IP address of the ET9500; the default address is 192.168.1.24.

- 4.4.1 Setting the Device Instance for BACnet/IP Network
 - The BACnet Device Instances will be calculated by adding the Node_Offset (default value is 90,000) to the unique device's Node ID (See Section 5.2).
 - The Node_Offset is found in the Web Configurator.
 - The BACnet Device Instance can range from 1 to 4,194,303.
 - To assign specific Device Instance values, change the Node_Offset value. (Section 5)

Example:

- o Node_Offset value (default) = 90,000
- o Device 1 has a unique Node-ID of 1
- o Device 2 has a unique Node-ID of 22
- o Device 3 has a unique Node-ID of 33
- Given that: Device Instance = Node_Offset + unique Node_ID
- o Device Instance, Device 1 = 50,000 + 1 = 90,001
- o Device Instance, Device 2 = 50,000 + 22 = 90,022
- o Device Instance, Device 3 = 50,000 + 33 = 90,033
- 4.4.2 Setting the Device Instance for BACnet MS/TP Network
 - The BACnet Device Instances will be calculated by adding the Node_Offset (default value is 90,000) to the unique device's Node ID (See Section 5.2).
 - The Node_Offset is found in the Web Configurator.
 - The BACnet Device Instance can range from 1 to 4,194,303.
 - To assign specific Device Instance values, change the Node_Offset value. (Section 5)

Example:

- o Node_Offset value (default) = 90,000
- o Device 1 has a unique Node-ID of 1
- o Device 2 has a unique Node-ID of 22
- o Device 3 has a unique Node-ID of 33
- Given that: Device Instance = Node_Offset + unique Node_ID
- o Device Instance, Device 1 = 50,000 + 1 = 90,001
- o Device Instance, Device 2 = 50,000 + 22 = 90,022
- o Device Instance, Device 3 = 50,000 + 33 = 90,033

5 WEB CONFIGURATOR

5.1 Start WEB Configurator Application

- Type the IP address of the ET9500 into your web browser to open the WEB Configurator Application.
- Once entered, screen below will be displayed.



Figure 10: Changing IP Adress

5.2 Adding Profiles for Devices Connected to ET9500

- Each ET90000 connected to the ET9500 must have a device profile created. To add a profile select the 'Device' Tab from the toolbar.
- The Active Profiles section lists the currently active device profiles, including previous device additions. This list will be empty for new installations or after clearing all.
- To add an active profile to support a device, click the "+" button under Devices Tab.



Figure 11: Changing IP Adress

• Type in a name for the device being added in the Device Name field. Shown in **Figure 12.**



Figure 12: Naming a Device

- Once device name has been entered, click the down arrow to select the Profile of device connected. Shown in **Figure 13**.
- This will present a drop-down box underneath the Current Profile column that lists all the available profiles.
 - o Profiles for supported devices will be offered in the drop-down box only for the Field protocol option selected with the S bank of DIP switches in **Section 2.2**.



Figure 13: Selecting Profile of Device

- Specify the IP Address of the ET90000 device and unique Field Protocol Node-ID for BACnet, Modbus and Metasys N2.
- The value of the device's unique Node-ID is from 1 to 255.
- Do not re-use any ET9500 MAC adresses assigned with the "A" bank of DIP switches.



Figure 14: Specifying IP Address and Node-ID

- Enter the Scan Rate and Read Timeout.
- The Scan Rate is the interval at which the ET90000 device is scanned. Minimum value is 2 seconds, maximum is 20 seconds; the default value is 10 seconds.
- Read Timeout is the time before an error is reported when no response is received. Minimum value is 1 second, maximum is 10 seconds; the default value is 5 seconds.



Figure 15: Web Configurator Showing Node ID

• Press the Save button to add the Profile to the list of devices to be configured.

Devices	BEMS Interface Settings	Network Settings	About		• -4	•
	00					
				×		
Device Name	Conference Room					
Profile	BACnet IP ET90215 2 Circuits			•		
IP Address	10.2.7.53					
Node ID	5					
Scan Rate	10			🔁 s		
Read Timeout	6			÷ 5		
•						

Figure 16: Web Configurator Showing Save Icon

- Repeat this process until all the devices have been added.
- Completed additions will be listed under Devices. Once all devices are added select the 'restart system' icon to load the new configuration into the ET9500. See **Figure 17**.

	Devices B	EMS Interface Settings	Network Settings	About
_				· _//-
			\sim	
Configuration update complete.	Please restart ti	he system to load the new	v Configuration.) ×
	0 0			
Conference Room				
Cafeteria				
Main Hallway				
O Main Hallway				

Figure 17: Web Configurator Showing System Restart to Load Configuration

Devices	BEMS Interface S	ettings Network Settings About		• -/-
_				
	BACnet Network	50	1. Contraction (1. Contraction)	
84	Cnet Instance Offset	50000	⊕	
	BACnet IP Port	47808	100 I	
	ACnet COV Option	Disable	-	
0	ACnet BBMD Option	Disable	-	
	ET90000 TCP Port	52300	-	
н	×			



6 HOW TO START THE INSTALLATION OVER: CLEARING THE PROFILES

• Check the profiles you want to delete then click the "-" icon to delete. See **Figure 19**.

	BEMS Interface Se	ettings Network	Settings About		· -/-
Configuration update complete. F	Please restart the system to load	d the new Configuratio	n. S		×
		00	Profile	BACnet IP ET90215 2 Circuits	•
Conference Room			IP Address	10.2.7.54	
			Node ID	4	
			Scan Rate	10	5
			Read Timeout	5	s.
			н		

Figure 19: BEMS Interface Settings

• Once restart is complete, all the devices that were added via the Web configurator will be deleted. The unit is now ready to be reinstalled.

Appendix A. Troubleshooting

Appendix A.1. Viewing Diagnostic information

- Type the IP address of the ET9500 into your web browser.
- Click on "Diagnostics and Debugging" Icon connections.
 then click on view, and then on
- If there are any errors showing on the Connection page, please refer to **Appendix A.2** for the relevant wiring and settings.
 - o If the Rx messages for the N1 Intermatic Ethernet connection are static go to **Appendix A.2**

Appendix A.2. Checking Wiring and Settings

- No COMS on ET90000 device side: If Ethernet LED is not flashing then there is a COM issue on the Ethernet side and you need to check the following things:
 - o Ethernet Cable
 - o Switch or Router
 - o All devices are on the same subnet as the ET9500 (See Section 4)
 - o Intermatic device IP setting match the Web configuration settings for that device profile added
- Field COM problems:
 - o Visual dip switch settings (using correct baud rate, MAC address and Device Instance)
 - o Verify IP address setting
 - o Verify wiring

Appendix A.3. BACnet IP Settings

On the main Web Configurator screen, update the BACnet details and hit the save icon. Please note that the BACnet Network default value is 50.

Devices	BEMS Interface S	Settings Network Settings	About	
BA	Cnet Instance Offset	50	×	
	BACnet IP Port	47808	۲	
	ACnet COV Option	Disable	-	
в	ACnet BBMD Option	Disable	*	
	ET90000 TCP Port	52300	*	

Figure 20: Web Configurator showing setting the network number for BACnet IP

Appendix A.4. Setting up the ET9500 for BBMD on the BACnet/IP Network

The ET9500 is capable of being a BACnet BBMD Client on a BACnet network. When this function is enabled, other BACnet networks on different subnets and other remote BACnet networks can access the devices on the particular Subnet that the ET9500 is connected to. Here are the steps to set up a BACnet BBMD Client:

- Create the bdt.ini file. You can get a sample bdt.ini file from Intermatic.
- Here is a format of the BDT.ini file to create:
 // BBMD IP_Address , BBMD port , BBMD subnet Mask 24.90.48.179 , 47808 , 255.255.255.255
 64.80.115.156 , 47808 , 255.255.255.255
- The last line of the bdt.ini file should be empty.

On the main Web Configurator screen, set the BACnet BBMD option to enable.

Devices	BEMS Interface S	ettings Network Settings	About	
BAC	BACnet Network	50	2 4	
	BACnet IP Port	47808	1	
в	ACnet COV Option	Disable	-	
BA	Cnet BBMD Option	Disable	•	
E	T90000 TCP Port	52300	۲	
H.	×			

Figure 21: Setting up the ET9500 for BBMD on the BACnet IP Network

Click on the Diagnostics & Debugging button.

- In the Navigation tree, click on Setup. Click on File Transfer. Then click on the General Tab.
- Then click on browse and select the bdt.ini file.
- Click on submit.
- When the download is complete, power cycle the unit.

Appendix A.5. LED Diagnostics for Serial Communications Between ET9500 and Devices



Appendix A.6. Passwords

Access to the ET9500 can be restricted by enabling a password. There are 2 access levels defined by 2 account names: Admin or User.

- The Admin account has unrestricted access to the ET9500.
- The User account can view any ET9500 information, but cannot make any changes or restart the ET9500.

Appendix A.6.1 Password setup

For setting the password:

- Click on the Diagnostics & Debugging button.
- In the Navigation tree, choose "Setup, Passwords".
- Click on the account name drop box to set up the password for Admin or User.

	TIC [.]		
Navigation	Passwords		
Child30 intermatic v1.00a About Setup File Transfer Network Settings Passwords View User Messages	Overview Note The current Admin password (f set changing a password.) is required to change all passwords. To disable passwor	d protection, set an empty Adren password, DIPCRTANT: You may be required to log in again after
		Account Name Current Admin Password New Password Confirm New Password Confice	Adhin -

Figure 23: Password setup page

Appendix B. ET90000 Device Mapping

Appendix B.1. ET90115_01 Circuit ET90000 Device Mappings to BACnet MS/TP, BACnet/IP and Metasys N2

Point Name	BACnet	BACnet	N2 Data	N2 Point	Modbus
	Object Type	Object ID	Type	Address	Register
Ckt 1 Status	BV	1	DO	1	1

Appendix B.2. ET90215_02 Circuits ET90000 Device Mappings to BACnet MS/TP, BACnet/IP and Metasys N2

Point Name	BACnet Object Type	BACnet Object ID	N2 Data Type	N2 Point Address	Modbus Register
Ckt 1 Status	BV	1	DO	1	1
Ckt 2 Status	BV	2	DO	2	2

Appendix B.1. ET90115_01 Circuit ET90000 Device Mappings to BACnet MS/TP, BACnet/IP and Metasys N2

Point Name	BACnet Object Type	BACnet Object ID	N2 Data Type	N2 Point Address	Modbus Register
Ckt 1 Status	BV	1	DO	1	1
Ckt 2 Status	BV	2	DO	2	2
Ckt 3 Status	BV	3	DO	3	3
Ckt 4 Status	BV	4	DO	4	4

Appendix B.4. ET90815_08 Circuits ET90000 Device Mappings to BACnet MS/TP, BACnet/IP and Metasys N2

Point Name	BACnet Object Type	BACnet Object ID	N2 Data Type	N2 Point Address	Modbus Register
Ckt 1 Status	BV	1	DO	1	1
Ckt 2 Status	BV	2	DO	2	2
Ckt 3 Status	BV	3	DO	3	3
Ckt 4 Status	BV	4	DO	4	4
Ckt 5 Status	BV	5	DO	5	5
Ckt 6 Status	BV	6	DO	6	6
Ckt 7 Status	BV	7	DO	7	7
Ckt 8 Status	BV	8	DO	8	8

Appendix B.5. ET91215_12 Circuits ET90000 Device Mappings to BACnet MS/TP, BACnet/IP and Metasys N2

Point Name	BACnet Object Type	BACnet Object ID	N2 Data Type	N2 Point Address	Modbus Register
Ckt 1 Status	BV	1	DO	1	1
Ckt 2 Status	BV	2	DO	2	2
Ckt 3 Status	BV	3	DO	3	3
Ckt 4 Status	BV	4	DO	4	4
Ckt 5 Status	BV	5	DO	5	5
Ckt 6 Status	BV	6	DO	6	6
Ckt 7 Status	BV	7	DO	7	7
Ckt 8 Status	BV	8	DO	8	8
Ckt 9 Status	BV	9	DO	9	9
Ckt 10 Status	BV	10	DO	10	10
Ckt 11 Status	BV	11	DO	11	11
Ckt 12 Status	BV	12	DO	12	12

Appendix B.6. ET91615_16 Circuits ET90000 Device Mappings to BACnet MS/TP, BACnet/IP and Metasys N2

Point Name	BACnet Object Type	BACnet Object ID	N2 Data Type	N2 Point Address	Modbus Register
Ckt 1 Status	BV	1	DO	1	1
Ckt 2 Status	BV	2	DO	2	2
Ckt 3 Status	BV	3	DO	3	3
Ckt 4 Status	BV	4	DO	4	4
Ckt 5 Status	BV	5	DO	5	5
Ckt 6 Status	BV	6	DO	6	6
Ckt 7 Status	BV	7	DO	7	7
Ckt 8 Status	BV	8	DO	8	8
Ckt 9 Status	BV	9	DO	9	9
Ckt 10 Status	BV	10	DO	10	10
Ckt 11 Status	BV	11	DO	11	11
Ckt 12 Status	BV	12	DO	12	12
Ckt 13 Status	BV	13	DO	13	13
Ckt 14Status	BV	14	DO	14	14
Ckt 15 Status	BV	15	DO	15	15
Ckt 16 Status	BV	16	DO	16	16

Appendix C. "A" Bank DIP Switch Settings

Appendix C.1. "A" Bank DIP Switch Settings

Address	A0	A1	A2	A3	A4	A5	A6	A7
1	On	Off						
2	Off	On	Off	Off	Off	Off	Off	Off
3	On	On	Off	Off	Off	Off	Off	Off
4	Off	Off	On	Off	Off	Off	Off	Off
5	On	Off	On	Off	Off	Off	Off	Off
6	Off	On	On	Off	Off	Off	Off	Off
7	On	On	On	Off	Off	Off	Off	Off
8	Off	Off	Off	On	Off	Off	Off	Off
9	On	Off	Off	On	Off	Off	Off	Off
10	Off	On	Off	On	Off	Off	Off	Off
11	On	On	Off	On	Off	Off	Off	Off
12	Off	Off	On	On	Off	Off	Off	Off
13	On	Off	On	On	Off	Off	Off	Off
14	Off	On	On	On	Off	Off	Off	Off
15	On	On	On	On	Off	Off	Off	Off
16	Off	Off	Off	Off	On	Off	Off	Off
17	On	Off	Off	Off	On	Off	Off	Off
18	Off	On	Off	Off	On	Off	Off	Off
19	On	On	Off	Off	On	Off	Off	Off
20	Off	Off	On	Off	On	Off	Off	Off
21	On	Off	On	Off	On	Off	Off	Off
22	Off	On	On	Off	On	Off	Off	Off
23	On	On	On	Off	On	Off	Off	Off
24	Off	Off	Off	On	On	Off	Off	Off
25	On	Off	Off	On	On	Off	Off	Off
26	Off	On	Off	On	On	Off	Off	Off
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188	0#	0#	On	On	On	On	0#	On
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253	On	Off	On	On	On	On	On	On
254	Off	On	On	On	On	On	On	On
255	On	On	On	On	On	On	On	On

Appendix D. Limited 3-Year Warranty

LIMITED THREE-YEAR WARRANTY

If within the warranty period specified, this product fails due to a defect in material or workmanship, Intermatic Incorporated will repair or replace it, at its sole option, free of charge. This warranty is extended to the original purchaser only and is not transferable. This warranty does not apply to: (a) damage to units caused by accident, dropping or abuse in handling, acts of God or any negligent use; (b) units which have been subject to unauthorized repair, opened, taken apart or otherwise modified; (c) units not used in accordance with instructions; (d) damages exceeding the cost of the product; (e) sealed lamps and/or lamp bulbs, LED's and batteries; (f) the finish on any portion of the product, such as surface and/or weathering, as this is considered normal wear and tear; (g) transit damage, initial installation costs, removal costs, or reinstallation costs.

INTERMATIC INCORPORATED WILL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY IS IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES. ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY AND THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY MODIFIED TO EXIST ONLY AS CONTAINED IN THIS LIMITED WARRANTY, AND SHALL BE OF THE SAME DURATION AS THE WARRANTY PERIOD STATED ABOVE. SOME STATES DO NOT ALLOW LIMITATIONS ON THE DURATION OF AN IMPLIED WARRANTY, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

This warranty service is available by either (a) returning the product to the dealer from whom the unit was purchased or (b) completing a warranty claim online at www.intermatic.com. This warranty is made by: Intermatic Incorporated, Customer Service 7777 Winn Rd., Spring Grove, Illinois 60081-9698. For warranty service go to: http://www.intermatic.com or call 815-675-7000.